



## Terms & Conditions

### Sales

Special Order/Custom Parts are non-cancellable/ non-returnable except under warranty.

Acceptance of goods covered by this invoice constitutes agreement to pay collection and attorney's fees actually incurred if this account is not paid in full by the due date.

Past due invoices are subject to a 1.5% finance charge.

Insufficient fund checks will be charged a \$35 service fee.

### Return Policy

All returns must have prior "Return Material Authorization".

All returns must be new, in original un-opened box – if not in this condition, they will be subject to 20% restocking fee or "make new" fee.

Special order/Custom Parts may not be returned for credit except under warranty.

Used items may not be returned for credit.

### Change Order or Delivery Date Changes

Any customer requested changes to accepted P.O.s (including scheduled delivery dates) may result in the P.O. being re-negotiated.

### Export

These items may be subject to U.S. export controls under the Export Administration Regulations (E.A.R.) and the International Traffic in Arms Regulations (I.T.A.R.) which restricts the information, technologies, and commodities that can be transmitted or exported overseas, including to U.S. citizens; or made available to foreign nationals on U.S. soil. Items received from DAI should not be exported without proper licensing.

### Drop Shipment Agreement

It is understood that our customer is requesting expedited delivery for their Purchase Order.

It is further understood that the only way Dallas Avionics, Inc. can support this request for expedited delivery is to "Drop Ship" the order from Dallas Avionics, Inc.'s vendor directly to your company (our customer).

Our customer fully understands that the items on this order will not undergo receiving inspection at Dallas Avionics, Inc. and that the customer will be performing their normal receiving inspection process for their purchase order in accordance with their quality management system.

Dallas Avionics, Inc. fully understands that we are ultimately responsible for the Conformity of all Products we sell including those "Drop Shipped" to our customers. Dallas Avionics, Inc. will request applicable objective evidence of the conformity of the product from our vendor before the supplier drop ships the order. Dallas Avionics, Inc. will review all applicable objective evidence of the conformity of the product received from our vendor post drop shipment again to further ensure the conformity of the product ordered. Any discrepancies noted by Dallas Avionics, Inc. in the certification documents (pre or post dropped shipped) will be communicated to our Customer via phone call FAX and/or E-mail.

### Warranty

Warranty are honored according to the manufactures "Warranty Policies".