



Terms & Conditions

Sales

Special Order/Custom Parts are non-cancellable/
non-returnable except under warranty

Acceptance of goods covered by this invoice constitutes
agreement to pay reasonable collection and attorney's
fees if this account is not paid in full by the due date

Past due invoices are subject to a 1.5% finance charge

Insufficient fund checks will be charged a \$35 service fee

Return Policy

All returns must have prior "Return Material Authorization"

All returns must be new, in original un-opened box – if not
in this condition, they will be subject to 20% restocking fee
or "make new" fee

Special order/Custom Parts may not be returned for credit
except under warranty

Used items may not be returned for credit

Change Order or Delivery Date Changes

Any customer requested changes to accepted P.O.s
(including scheduled delivery dates) may result in
the P.O. being re-negotiated.

Export

These items may be subject to U.S. export controls under
the Export Administration Regulations (E.A.R.) and the
International Traffic in Arms Regulations (I.T.A.R.) which
restricts the information, technologies, and commodities-
that can be transmitted or exported overseas, including
to U.S. citizens; or made available to foreign nationals on
U.S. soil. Items received from DAI should not be exported
without proper licensing.

Drop Shipment Agreement

It is understood that our customer is requesting expedited
delivery for their Purchase Order.

It is further understood that the only way Dallas Avionics,
Inc. can support this request for expedited delivery is to
"Drop Ship" the order from Dallas Avionics, Inc.'s vendor
directly to your company (our customer).

Our customer fully understands that the items on this order
will not undergo receiving inspection at Dallas Avionics, Inc.
and that the customer will be performing their normal
receiving inspection process for their purchase order in
accordance with their quality management system.

Dallas Avionics, Inc. fully understands that we are ultimately
responsible for the Conformity of all Products we sell
including those "Drop Shipped" to our customers. Dallas
Avionics, Inc. will request applicable objective evidence
of the conformity of the product from our vendor before
the supplier drop ships the order. Dallas Avionics, Inc. will
review all applicable objective evidence of the conformity
of the product received from our vendor post drop ship-
ment again to further ensure the conformity of the product
ordered. Any discrepancies noted by Dallas Avionics, Inc. in
the certification documents (pre or post dropped shipped)
will be communicated to our Customer via phone call FAX
and/or E-mail.

Warranty

Warranty are honored according to the manufactures
"Warranty Policies"